



Date: / /

Complaint Form

Name:

Civil ID:

Tel. No:

Fax:

Address:

Email:

*Account No:

**Shareholder No:

Subject of Complaint:

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Enclosed Document, if any

No documents enclosed

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Declarations:

I hereby declare that all information mentioned herein above is correct and identical to the facts, and I will be fully liable for the authenticity of information mentioned herein; furthermore I declare that the subject of complaint is not considered before courts and I will not take any other procedures in case of agreement with the company to take rectifying procedures with respect to the complaint subject and execution of this procedure by the company; I also commit not to resubmit any complaint on the same subject to the Central Bank of Kuwait "CBK".

Signature

Notes:

- The complaint should be submitted as follows:
1. By hand to the Complaints Unit at Noor Investment Company.
2. By mail in the name of the Head of Complaints Unit.
3. By email in the name of the Head of Complaints Unit.

Note: Reply to the client's complaint shall be made within 30 working days from the date of receiving the complaint by the Complaints Unit.

For any inquiries contact the complaints Unit: Tel. 24645721 - Email: complaintunit@noorinvestment.com

**Clients' portfolio account number*

***Clients' shareholder number (investment funds and subsidiaries)*